TRICITY BENDIX

Better Products. Better Value.

Operating and Installation Instructions

Model No.

CIW 800

CONTENTS

Warnings ..... page 4

Installation
Unpacking ..... page 5
Positioning ..... page 5
Water inlet ..... page 5
Water drainage ..... page 5
Levelling ..... page 6

Electrical connections ..... page 7

Getting to know your machine ..... page 8
Control panel ..... page 8

Programme guide ..... page 9

Washing hints ..... page 10

Wash care symbols ..... page 11

Which detergent to use? ..... page 12

And in which form? ..... page 12

Use of detergent and additives ..... page 12

Using your machine
Washing 4.5 kg of white cotton at 60°C ..... page 13
Washing 2.25 kg of synthetic fabrics at 40°C ..... page 14

Maintenance and cleaning
Descaling, after each wash, external cleaning ..... page 15
Cleaning the dispenser drawer, cleaning the drawer recess, the dangers of freezing ..... page 15
Cleaning the filter ..... Page 15
The water inlet filters ..... Page 15

Something not working ..... Page 16

Service and Spare Parts ..... Page 16

Guarantee conditions ..... Page 17

Tricity Bendix Service Force Addresses ..... Page 18/19

TECHNICAL SPECIFICATIONS

DIMENSIONS	Width Height Depth	60cm / 23.6 ins 85cm / 33.5 ins 55cm / 22.7 ins
ELECTRICAL	Voltage Frequency	230-240 V 50 Hz
CONNECTION	Max. Power Absorbed	2100 W (10A)
WATER PRESSURE	Minimum (cold) Minimum (hot) Maximum	5N/cm² (7psi) 3N/cm² (4psi) 80N/cm² (110psi)
CAPACITY RECOMMENDED LOAD	Cotton, Linen Synthetics & delicate fabrics Wool	4.5 Kg (10lb) 2.25 Kg (5lb) 1 Kg (2,2lb)
SPIN SPEED	Maximum	800 r.p.m.

This appliance carries the "CE" mark and complies with the following directives:

-89/336 CEE on electromagnetic compatibility

-73/23/CEE low voltage directive

WARNINGS

It is most important that this instruction book should be retained with the appliance for future reference. Should the appliance be sold or transferred to another owner, or should you move house and leave the appliance, always ensure that the new owner can get to know the functioning of the appliance and the relevant warnings.

These warnings have been provided in the interest of safety. You MUST read them carefully before installing or using the appliance.

Installation

- This appliance is heavy. Care should be taken when moving it.
- It is dangerous to alter the specifications or attempt to modify this product in any way.
- Care must be taken to ensure that the appliance does not stand on the electrical cable.
- All packing and transit bolts must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant sections.
- Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber or competent person.
- **If your machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely.**
- This product should be serviced by an authorised Tricity Bendix Service Centre, and only genuine Tricity Bendix spare parts should be used.

Child Safety

- This appliance is designed to be operated by adults. Children should not be allowed to tamper with the controls or play with the product.
- Pets and children have been known to climb into washing machines. Please check your drum before use.
- The glass door becomes very hot during the washing cycle. Keep children away from the vicinity of the appliance whilst it is in operation.

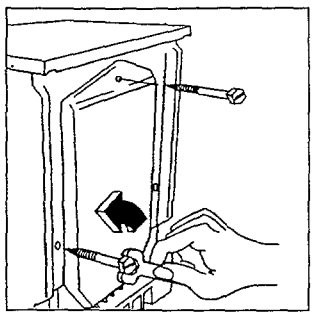
During Use

- Do not overload the appliance. See relevant section in the instruction book.
- Only wash fabrics which are designed to be machine washed. If in doubt, consult the care label on the clothes.
- Only use the advised quantities of detergent and fabric softener. Damage to the fabric can ensue if you over-fill. Refer to the manufacturer's recommendations of quantities.
- Before washing, ensure that all pockets are empty and buttons and zips are fastened.
- Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing. Underwired bras must NOT be machine washed.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.
- The users should always check that they have not left their gas lighters (disposable or otherwise) in their clothing.
- Wash small items such as socks. laces, washable belts, etc. in a washing bag or pillow case as it is possible for such items to slip down between the tub and the inner drum.
- As some duvets and eiderdowns should be washed in large commercial machines because of their bulk, please check with the manufacturer of the item before washing in a domestic machine.
- Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Always look through the glass door to check if water has drained before opening the door. If water is present do not open the door before draining the water. If in doubt, refer to your instruction book.
- Always unplug the appliance and turn off the water after use.
- Leave the porthole door slightly ajar between washes to preserve the door seal.
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact you local Tricity Bendix Service Centre. Always insist on genuine Tricity Bendix spare parts.

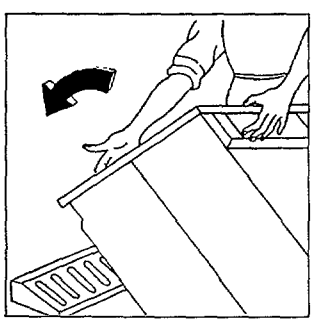
INSTALLATION

Unpacking

Before starting the machine up, **the transport security bolts must be removed** as follows:
You are advised to keep all the packaging for re-use in case the appliance has to be transported again.

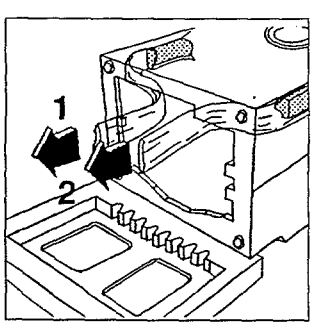


1. Unscrew and remove the three rear transit bolts (using a spanner).

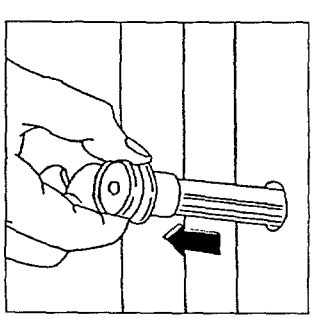


2. Lay the machine gently on its back, making sure that the hoses are not squashed.

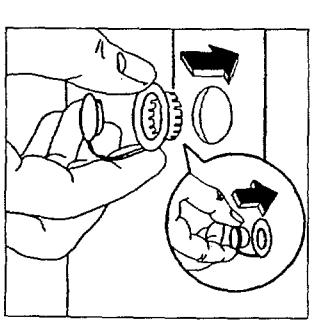
   We suggest a polystyrene angle bracket from the packing is placed on the floor before tilting it back to avoid the hoses being squashed.



3. Carefully remove the polythene bags located at the base of the machine by pulling them toward the centre of the machine.



4. Place the machine in an upright position and remove the three plastic bolts.



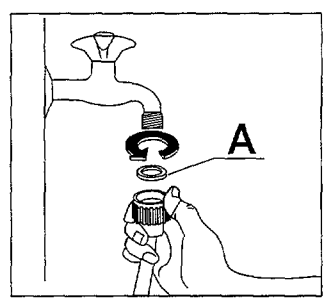
5. Plug the 3 holes with the plastic plugs which you can find in the envelope containing the instruction booklet.

Positioning

Your new Tricity Bendix washing machine has been designed to be permanently plumbed in to you home's water supply and drainage system. However, if this is not possible, it may be connected to suitable existing taps, with the drain hose discharging into the sink.
The appliance has two inlet hoses, hot and cold, with female 3/4" BSP thread connectors. If this connection is not compatible with the plumbing of the existing installation, a variety of connectors are available from good hardware stores and plumbers merchants to suit most domestic plumbing. Any alterations to your existing plumbing must be carried out by a competent person, or qualified plumber.

Water inlet

The inlets on the back of the appliance are colour coded, blue for cold and red for hot.



Before connecting the hoses, be sure to fit the black washers supplied as per diagram.

If only a cold water supply is available, connect the two hoses to a cold water outlet by means of a 'Y' connection piece.

Installation should comply with local water authority and building regulation requirements.

The appliance must be given a separate cold water supply and not be connected to a mixer tap, a single outlet water heater or a booster pump. A minimum water pressure or 7psi is required for safe operation of the appliance.

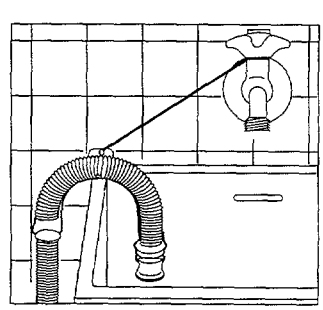
If you cannot make the cold water connection direct from the rising mains, you may be able to operate the appliance from your cold water storage system.

There should be a minimum distance of 5.02m (16 1/2ft) between the appliance's inlet and the bottom of the tank.

There will be sufficient pressure for the hot water supply from the hot water cylinder if the height between the appliance's inlet and the bottom of the cold water storage cistern (not between the appliance and the hot water cylinder) is at least 2.74m (9ft).

Set the hoses correctly by loosening the ring nuts. After positioning the inlet hoses, be sure to tighten the ring nuts again to prevent leaks.

Water drainage

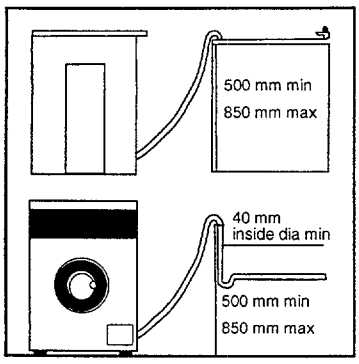


If you intend the drain hose from the machine to empty into a sink, make sure that the sink is empty and that the plug hole is not blocked.

If the machine is permanently plumbed in, hook the end of the hose into a standpipe installed for the purpose. The standpipe must have an internal diameter of at least 40mm (1 1/2") in order that there is an air gap between the drain hose and the standpipe. Make sure, that it is designed in such a way, that the end of the drain hose cannot be covered with water.

Important

Before connecting up the machine to new pipework or to pipework that has not been used for some time, run off a reasonable amount of water to flush out any debris that may have collected in the pipes.



Whether discharging into a sink or a standpipe, check that the end of the drain hose is neither too high nor too low. The top of the curve in the hose's end should be no more than 85 cm (34") and no less than 50 cm (20") above floor level.

Levelling

Level the washing machine by loosening or tightening the feet. Accurate levelling prevents vibration, noise and displacement of the machine during operation. After levelling the machine, secure the feet by tightening the ring nuts with the aid of a screwdriver.

Some vibration is inevitable, especially if mounted on a wooden floor.

Sprung wooden floors are particularly susceptible to vibration. For advice, consult a builder. If possible, always place the machine on a solid floor.

Special conditions

If the floor is carpeted with a deep-pile carpet or covered with crumbly or soft material, insert a rigid support base under the feet to prevent noise, vibration or displacement. The base should protrude a few centimetres beyond the edges of the machine.

Warning

The machine should NOT be placed directly on deep pile carpeting.

Note

Please ensure that when the appliance is installed it is easily accessible for the engineer in the event of a breakdown.
All plumbing and electrical work required to install this appliance must be carried out by competent persons or qualified plumbers or electricians.

IN THE INTEREST OF THE ENVIRONMENT

Washing machines and dishwashers should be connected to the FOUL drainage system, the water will then be taken to a sewage works for treatment before being discharged safely into a river.

It is essential that these appliances are not connected to the surface water drainage system as this water is discharged directly into a river or stream and may cause pollution.

If you require any further advice please contact your local authority drainage department.

ELECTRICAL CONNECTIONS

WARNING: THIS APPLIANCE MUST BE EARTHED

The manufacturer declines any liability should this safety measure not be observed.

If the plug that is fitted to your appliance is not suitable for your socket outlet, it must be cut off and the appropriate plug fitted.

Remove the fuse from the cut off plug.

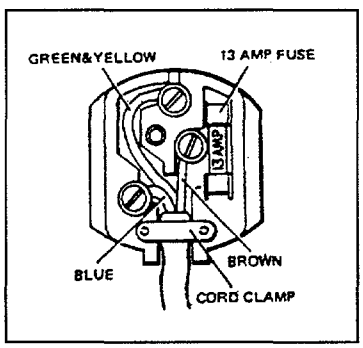
The cut off plug should then be disposed of to prevent the hazard of shocks in case it should be plugged into a 13 amp socket in another part of your home.

IMPORTANT

The wires in the mains lead are coloured in accordance with the following code:

Green and yellow	- Earth
Blue	- Neutral
Brown	- Live

If you fit your own plug, the colours of the wires in ghe mains lead of your appliance may not correspond with the markings identifying the terminals in your plug, proceed as follows:



Connect the green and yellow (earth) wire to the terminal in the plug which is marked with the letter "E" or the earth symbol ⏚ or coloured green and yellow.

Connect the blue (neutral) wire to the terminal in the plug which is marked with the letter "N" or coloured black.

Connect the brown (live) wire to the terminal in the plug which is marked with the letter "L" or coloured red.

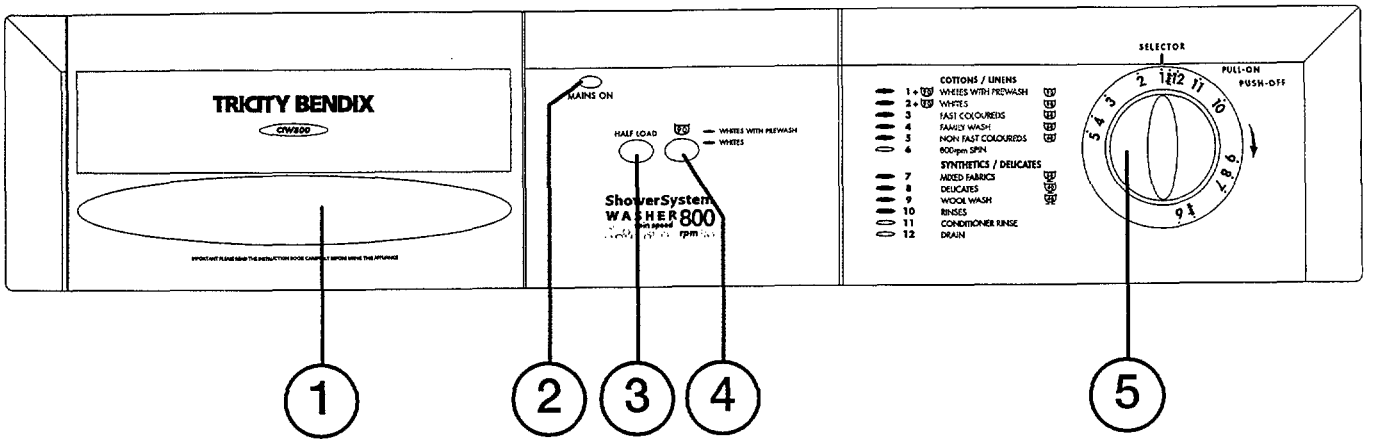
The plug moulded onto the lead incorporates a fuse. For replacement, use a 13 amp BS1362 fuse. Only ASTA or BSI approved fuses should be used.

The plug must not be used if the fuse cover/carrier is lost. The cover/carrier is indicated by the coloured insert at the base of the plug.

A replacement cover/carrier must be obtained from your local Tricity Bendix Service Centre whose address is listed at the back of this instruction manual.

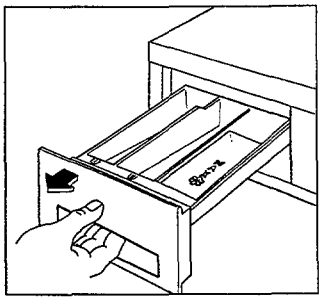
GETTING TO KNOW YOUR MACHINE

Control Panel



1. Detergent dispenser drawer

The dispenser drawer has 3 compartments marked with the following symbols:



Prewash symbol indicates the compartment for the prewash detergent.

Wash symbol indicates the compartment for the main wash detergent.

Fabric softener indicates the compartment for the fabric conditioner. This compartment is fitted with a removable filter. To open the dispenser, pull the handle gently.

2. On/off pilot light

This light will illuminate when the machine starts working.

3. Half load button

Select this button to reduce water consumption on the rinse cycle when washing a smaller load of cottons or linens. Maximum load size 2.25 kg.

4. "90" button

By depressing this button prior to selecting wash programmes 1 and 2 you will obtain an increase in the wash température from 60°C to 90°C. The 90°C wash programmes are particularly suitable for heavily soiled white cottons and linens.

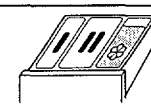
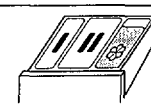
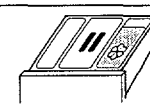
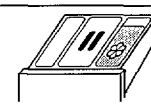
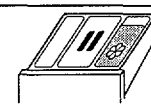
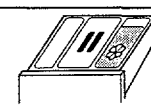
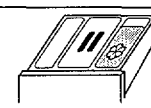
5. Programme selector knob

To select the required programme, turn the knob clockwise until the programme letter coincides with the marker. If you turn the control knob too far, **do not attempt to turn the control knob anticlockwise**, instead, continue turning clockwise until the desired programme has been selected.

To start the programme, pull the dial outwards, and the pilot light will illuminate. At the end of the programme, push the dial inwards, and the pilot light will go out.

PROGRAMMES FOR COTTON AND LINEN

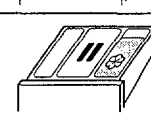
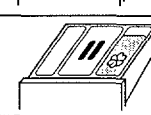
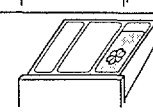
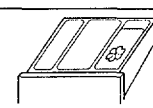
Recommended load: max.4.5 kg (10lb)

	PROGRAMMES	DEGREE OF SOIL	COMPARTMENTS TO USE (❀ IF REQUIRED)	PROGRAMME DIAL POSITION	DESCRIPTION
60	WHITES WITH PREWASH	Heavy		1	Prewash Wash at 60°C Rinses. Spin
90	WHITES WITH PREWASH	Heavy		1+90	Prewash. Wash at 90°C (button pressed) Rinses. Spin
60	WHITES	Normal		2	Wash at 60°C Rinses Spin
90	WHITES	Normal		2+90	Wash at 90°C (button pressed) Rinses. Spin
(•)60	FAST COLOUREDS	Normal		3	Wash at 60°C Rinses Spin
60	FAMILY WASH	Normal		4	Wash at 60°C Rinses Spin
40	NON-FAST COLOUREDS	Normal		5	Wash at 40°C Rinses Spin
	SPIN			6	Spin at 800 rpm

(•) This 60° programme is the reference programme for the Energy label according to the article 2, paragraph 1 of the EEC Directive 92/75.
Water filling: 30/40/50 programmes: cold water only
60/90 programmes hot and cold water

PROGRAMMES FOR SYNTHETICS, DELICATES AND WOOL

Recommended load: max 2.25 kg (5lb); wool max: 1 kg (2.2lb)

	PROGRAMMES	DEGREE OF SOIL	COMPARTMENTS TO USE (❀ IF REQUIRED)	PROGRAMME DIAL POSITION	DESCRIPTION
50	MIXED FABRICS	Normal		7	Wash at 50°C Rinses **Stops with water in the drum**
40	DELICATES	Normal		8	Wash at 40°C Rinses **Stops with water in the drum**
40	WOOL	Normal		9	Wash at 40°C Rinses **Stops with water in the drum**
	RINSES			10	Rinses, with fabric softener, if required. **Stops with water in the drum**
	CONDITIONER RINSE			11	Rinse, with fabric softener, if required **Stops with water in the drum**
	DRAIN			12	Draining of water

The machine will stop after the last rinse with the water left in the drum. **To prevent water spillage you must select either DRAIN (12) or SPIN (6) before attempting to open the door.**

WASHING HINTS

Do **NOT** overload the machine. Weigh the laundry the first few times you use the appliance.

The average weights of the most common items are listed below as a guide:

1000g = 1 kg

Sheet	700-1000g
Pillow case	100-200g
Tablecloth	400-500g
Serviette	50-100g
Tea towel	70-120g
Linen hand towel	100-150g
Towelling hand towel	150-250g
Towelling bath towel	700-1000g
Bath robe	1000-1500g
Man's shirt	200-300g
Apron	150-200g

- Sort the laundry according to the type of fabric, colour-fastness and how dirty it is.
- Close poppers and zips, and fasten loose buttons.
- Load the laundry loosely alternating large items with small ones.
- Avoid washing unhemmed or torn items as they may fray.
- Before washing, empty all pockets of small objects which may have been left inside (coins, keys, screws, etc.), as these could damage the drain pump.
- When washing curtains, remove the hooks.
- It is essential to wash new coloured items separately when washing for the first time.
- When washing fabrics requiring different wash temperatures together, always select the lowest temperature.
- White items should not be washed with coloured items.
- Very small items (handkerchiefs, ribbons, socks, etc.) should be washed in a washing bag or pillow case.
- Use a good quality detergent suitable for automatic washing machines.
- Use the correct quantities of detergent.
- For wool, use a gentle detergent only in small quantities.
- Bleach is very corrosive; it should be used with care and kept out of reach of children.
- Some stains such as fruit, wine, grass, rust, etc. are difficult to remove and should be treated before washing with specific products, which can be found in most hardware shops. In some cases it may help to soak the stain before washing with a special pre soak product or biological detergent.
- Only wool marked "Pure New Wool - washable, preshrunk" can be washed in the machine using the wool programme; other types of wool should be washed by hand or dry cleaned.
- Once you have finished using the machine, you are advised to unplug it and turn off the water tap.
- To avoid an excessive and damaging amount of lather when washing net curtains, it is advisable to wash large curtains singularly and take extra care when measuring the detergent.

  Should an excess of lather accidentally occur, switch off the machine, select the spin programme which is preceded by a drain cycle, to remove the lather and then start the wash again.

WASH CARE SYMBOLS

Wash care labels inside garments recommend how to launder your clothes with the best results The care labelling code is in line with care labelling used in the rest of Europe. The symbols used make it easy to select the correct programme on your washing machine.

WASHING SYMBOL	WASHING ACTION	FABRIC
	Normal (Maximum)	White Cotton or Linen Without Special Finishes
	Normal (Maximum)	Cotton, Linen or Viscose without Special Finishes Colourfast at 60°C
	Reduced (Medium)	Nylon, Polyester/Cotton, Viscose with Special Finishes Cotton/Acrylic Mix
	Normal (Maximum)	Cotton, Linen or Viscose Colourfast at 40°C but not 60°C
	Reduced (Medium)	Acrylics, Acetate, Triacetate, Wool mixes, Polyester/wool blends.
	Much Reduced (Minimum)	Wool, Wool mixtures, Silks
	Hand wash only	Do not machine wash
BLEACHING		
	Chlorine bleach may be used	
IRONING		
	Hot Iron	Cotton, Linen, Viscose
	Warm Iron	Polyester mixtures, Wool
	Cool Iron	Acrylic, Nylon, Polyester
DRY CLEANING		
	May be dry cleaned. Other letters and/or a bar beneath the circle will indicate the required process to the dry cleaner.	
TUMBLE DRYING		
	May be tumble dried	
	with high heat setting	
	with low heat setting	
	A cross through any symbol means **"DO NOT"**	

IMPORTANT NOTES

For best results, always use the dispenser drawer for dispensing detergents and liquid additives.

Once the dispenser has been filled, close it by pushing it in gently. This is particularly important if you are using fabric conditioner to avoid the conditioner entering the machine prematurely.

When using liquid detergent and a prewash programme, place the detergent into the correct compartment in the dispenser drawer, after the prewash has finished.

WHICH DETERGENT?

To ensure you obtain the best wash results from your appliance, it is important to use the right detergent in your everyday wash, and only detergents recommended for use in automatic machines.

To maintain the appearance of your clothes and household textiles and to make them last longer you should use different types of detergent for different washes, whether for whites, colours or delicates.

Whites
We recommend the Ariel product range which is biological and designed to provide excellent cleaning and stain removal even at low temperatures.

Non Biological
If you prefer to use a non biological detergent, which does not contain enzymes we recommend Fairy. Fairy provides good cleaning and stain removal.

Coloureds
For coloured items you should use a detergent which is designed to clean while maintaining the original colour. Ariel Color does not contain bleach and therefore helps to preserve colours.

Delicate Items
When washing delicates such as woollens, you should use a product which is specially designed to care for fine fabrics. Dreft Automatic is suitable for woollens and other delicates.

Laundry Bleach
For additional stain removal you may wish to use a product such as Ace Gentle Bleach which is used in addition to your chosen detergent. Ace is suitable for all washable fabrics including silks, woollens and coloureds.

AND IN WHICH FORM?

Not only are there different types of detergent, but they are also available in different forms. Whether you choose a powder or liquid in traditional or compact form is down to personal choice.

Traditional Powders
Pour the powder directly into the dispenser drawer. Do not sprinkle powder onto clothes in the machine drum.

Traditional Liquids
Liquid can be placed in the main wash compartment of the detergent drawer marked with the symbol (II), start the machine immediately upon placing the detergent in the dispenser drawer. Alternatively the detergent is measured into the specially designed dosing device* which should be placed on top of the laundry, and at the back of the machine drum.

Compact Powders and Liquids
Compact detergents (or concentrates as they are also known) are available in liquid or powder form, and generally require a smaller dosage. Follow the manufacturer's instructions to ensure the most economical usage. Pour the detergent directly into the dispenser drawer, or alternatively measure the detergent into the specially designed dosing device* which should be placed on top of the laundry, and at the back of the machine drum.

* ***If you use a dosing device in a washer dryer, pleasure ensure the dosing device/ball is removed before carrying out a drying programme.***

Fabric Conditioners
These are ideal for improving "softness", and also reduce static cling on synthetics and make ironing easier. They are available in two types:

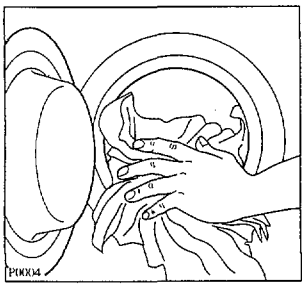
For example Lenor liquid fabric softener, for use in the **washing machine/washer dryer.** The liquid fabric softener should be poured into the compartment marked with the symbol ❀. Follow the manufacturer's dosage instructions and never exceed the MAX level.

Bounce conditioning sheets for use in a **tumble dryer.** We recommend the conditioning sheets are pinned (using a safety pin) to an article of laundry and placed in the tumble dryer.

WASHING 4.5 KG OF COLOUR FAST COTTON AT 60°C

Suppose you have 4.5 kg normally soiled laundry to wash. It is cotton and is colour fast at 60°C.

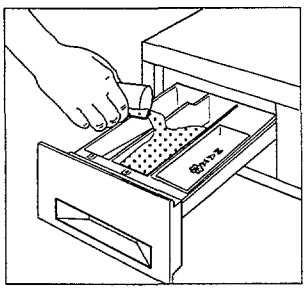
1 Load the laundry



Open the door by pulling the catch outward.

Load the items one at a time and close the door.

2 Measure out the detergent

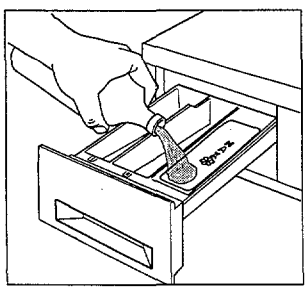


Pull out the detergent dispenser drawer from the control panel. Measure out the amount of detergent required and pour into the main wash compartment (II).

If you wish to carry out a prewash(*), pour the amount of detergent required into the "prewash" compartment (I).

(*) Prewash is available only on programme 1

3 Add the fabric softener if required



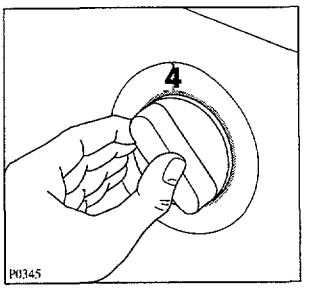
Pour the fabric softener, if required, into the compartment marked ❀.

Do not exceed the MAX. level and then close the drawer gently.

4 Depress the option button required

Depress HALF LOAD button if required.

5 Select the required wash programme



Turn the programme selector dial **clockwise** to the required programme.

6 Start the machine

Before starting up the machine, check that:

- the appliance is plugged in
- the water supply taps are turned on
- the drain hose is correctly and securely positioned
- the door and the detergent dispenser drawer are closed.

Pull the programme selector dial outwards.

The operating pilot light will illuminate and the machine will start operating.

7 At the end of the programme

The machine stops automatically and the operating pilot light goes out.

The door is controlled by a safety device which releases 2 minutes after the end of the programme.

Before opening the door ensure there is no water in the drum.

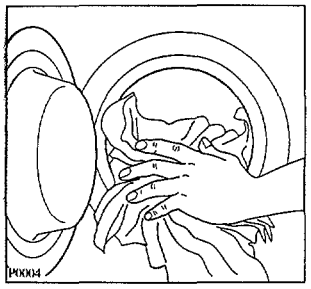
Switch the machine off by depressing the programme selector dial.

When the programme has finished, you are advised to unplug the appliance and turn off the water taps.

WASHING 2.25 KG OF SYNTHETICS AT 40°C

Suppose you have 2.25 kg of synthetic fabric laundry to wash. They are rather delicate fabrics and should not be washed at a high temperature.

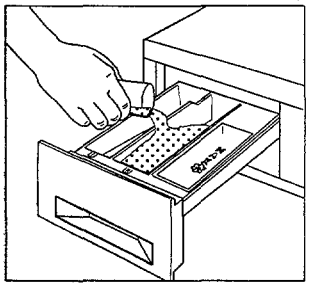
1 Load the laundry



Open the door by pulling the catch outward.

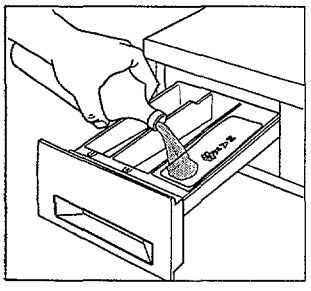
Load the items one at a time and close the door.

2 Measure out the detergent



Pull out the detergent dispenser drawer from the control panel. Measure out the amount of detergent required and pour into the main wash compartment (II).

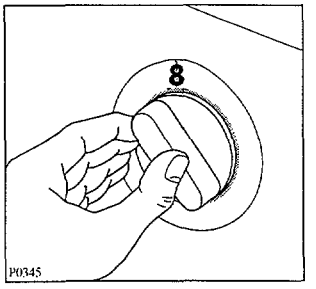
3 Add the fabric softener if required



Pour the fabric softener, if required, into the compartment marked ❀.

Do not exceed the MAX. level and then close the drawer gently.

4 Select the required wash programme



Turn the programme selector dial **clockwise** to the required programme.

5 Start the machine

Before starting up the machine, check that:

- the appliance is plugged in
- the water supply taps are turned on
- the drain hose is correctly and securely positioned
- the door and the detergent dispenser drawer are closed.

Pull the programme selector dial outwards.

The operating pilot light will illuminate and the machine will start operating.

6 At the end of the programme

After the last rinse, the machine will stop with water left in the drum. This prevents the clothes from creasing if they are left in the machine at the end of the wash cycle. Turn the selector dial to DRAIN (12) or SPIN (6) to drain the water. The door is controlled by a safety device which releases 2 minutes after the end of the programme.

Before attempting to open the door you must ensure there is no water in the drum.

Switch the machine off by depressing the programme selector dial.

When the programme has finished, you are advised to unplug the appliance and turn off the water taps.

WARNING: To prevent any water spillage, you must select a draining programme, and ensure there is no water in the drum, before opening the door.

MAINTENANCE AND CLEANING

Before any maintenance or cleaning is carried out you must **DISCONNECT** the appliance from the electricity supply.

Descaling

The water we normally use contains lime. It is a good idea to periodically use a water softening powder in the machine. Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions. This will help to prevent the formation of lime deposits.

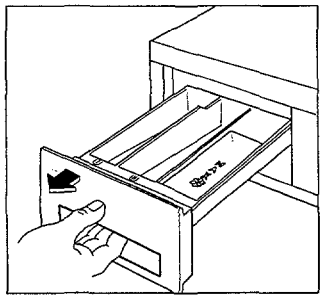
After each wash

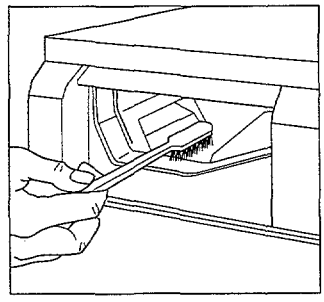
Leave the door ajar for a while. This helps to prevent mould and stagnant smells forming inside the appliance. Keeping the door open after a wash will also help to preserve the door seal.

External cleaning

Clean the exterior cabinet of the appliance with soapy water only, then dry thoroughly.

Cleaning the dispenser drawer





Having removed the drawer, use a small brush to clean the recess, ensuring that all washing powder residue is removed from the upper and lower part of the recess.

Replace the drawer and run the rinse programme for a few minutes without any clothes in the drum.

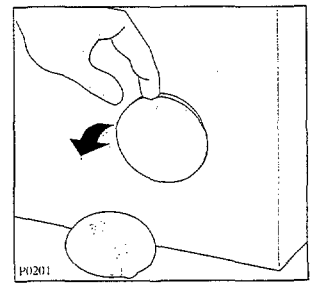
The dangers of freezing

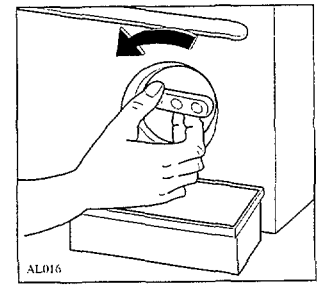
If the machine is exposed to temperatures below 0°C, certain precautions should be taken.

- Turn off the water taps.
- Select a wash programme and run for a few seconds.
- Unscrew the inlet hoses.
- Unhook the drain hose from the rear support and position the end in a bowl. Run the draining programme for a few seconds.
- When you intend to start the machine up again, make sure that the room temperature is above 0°C.

Cleaning the filter

The water drain filter





A clean filter is important for the correct functioning of the machine, and should therefore be cleaned after every wash.

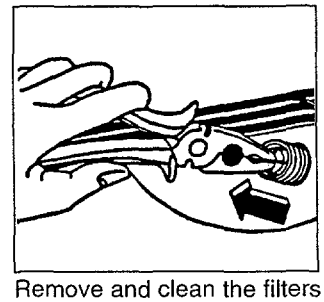
Open the filter door and place a container underneath to catch any spillage. If the filter is blocked and the machine is unable to drain, you will need to drain the water from the machine manually at this stage. To do this, unhook the drain hose from the standpipe or sink, and hold the end of the hose over a bowl on the floor. The water should drain by gravity into the bowl. When the bowl is full, hook the hose back up and empty the bowl. Repeat the procedure until water stops flowing out.
Unscrew and remove the filter.

Clean carefully under a fast running tap.

Warning

When the appliance is in use and depending on the programme selected there can be hot water in the filter. Never remove the filter during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the filter, ensure it is securely retightened so as to stop leaks and young children being able to remove it.

The water inlet filters



If your water is very hard or contains traces of lime deposit, the water inlet filters may become clogged.

It is therefore a good idea to clean them from time to time.

Turn off the water taps. Unscrew the water inlet hoses.

Remove and clean the filters using a hard bristle brush. Replace the filters and tighten up the inlet hoses.

SOMETHING NOT WORKING

Before contacting your nearest Tricity Bendix Service Centre, please make the following checks:

The machine does not start up

- The programme selector dial has not been pulled out
- The door is not closed properly
- No water is entering the machine (see: the machine does not fill)

The machine does not fill

- The water taps are not turned on
- The water supply has been disconnected
- The inlet hoses are kinked
- The water pressure is too low
- The water inlet filters are clogged

The machine empties as it fills

- The end of the drain hose is too low
- The end of the drain hose is submerged in water
- Drain pipe has no vent hole

The machine does not drain or spin

- You have selected a gentle wash cycle
- The drain filter is clogged
- The drain hose is kinked
- The drainage system pipes are blocked
- The drain hose extension is incorrect

The machine leaks or overflows

- Too much detergent
- Unsuitable detergent
- The inlet hose is loose
- The detergent dispenser drawer or recess is clogged
- The end of the drain hose is not securely positioned

The machine vibrates or is noisy

- The internal packing has not been removed
- The machine is not level
- The machine is in contact with the wall or furniture
- The washing load is badly distributed
- The machine is overloaded

The door does not open

- The safety device has locked it

If after the above checks there is still a fault contact your local Tricity Bendix Force Centre.

In-guarantee customer should ensure that the above checks have been made as the engineer will make a charge if the fault is not a mechanical or electrical breakdown.

Please note that proof of purchase is required for any-guarantee service calls.

SERVICE AND SPARE PARTS

SERVICE FORCE

If you require an engineer or you wish to purchase spare parts contact your local Tricity Bendix Service Force Centre by telephoning:

0990 929929

Your call will be routed to the Service Centre covering your post code area.

When you contact the Service Centre you will need to give the following details:

1. Your name, address and post code
2. Your telephone number
3. Clear and concise details of the fault
4. The model and serial number of the appliance (found on the rating plate)
5. The purchase date

CUSTOMER CARE

For general enquiries or for further information on Tricity Bendix products, please contact our Customer Care Department:

Tricity Bendix
Customer Care Department
PO Box 47
Newbury
Berkshire RG14 5XL

Tel: 01635 525542

GUARANTEE CONDITIONS

Standard guarantee conditions

We, Tricity Bendix, undertake that if within 12 months of the date of the purchase this Tricity Bendix appliance or any part thereof is proved to be defective by reason only of faulty workmanship or materials, we will, at our option repair or replace the same FREE OF CHARGE for labour, materials or carriage on condition that:

- The appliance has been correctly installed and used only on the electricity supply stated on the rating plate
- The appliance has been used for normal domestic purposes only, and in accordance with the manufacturer's instructions
- The appliance has not been serviced, maintained repaired, taken apart or tampered with by any person not authorised by us
- All service work under this guarantee must be undertaken by a Tricity Bendix Service Force Centre.
- Any appliance or defective part replaced shall become the Company's property
- This guarantee is in addition to your statutory and other legal rights

Home visits are made between **8.30am** and **5.30pm** Monday to Friday. Visits may be available outside these hours in which case a **premium** will be charged.

Exclusions

This guarantee does not cover:

- Damage or calls resulting from transportation, improper use or neglect, the replacement of any light bulbs or removable parts of glass or plastic
- Costs incurred for calls to put right an appliance which is improperly installed or calls to appliances outside the United Kingdom
- Appliances found to be in use within a commercial environment, plus those which are subject to rental agreements
- Products of Tricity Bendix manufacture which are not marketed by Tricity Bendix

European Guarantee

If you should move to another country within Europe then your guarantee moves with you to your new home subject to the following qualifications:

- The guarantee starts from the date you first purchased your product
- The guarantee is for the same period and to the same extent for labour and parts as exists in the new country of use for this brand or range of products
- This guarantee relates to you and cannot be transferred to another user
- Your new home is within the European Community (EC) or European Free Trade Area
- The product is installed and used in accordance with our instructions and is only used domestically, i.e. a normal household
- The product is installed taking into account regulations in your new country

Before you move please contact your nearest Customer Care centre, listed below, to give them details of your new home. They will then ensure that the local Service Organisation is aware of your move and able to look after you and your appliances.

France	Senlis	+33 (0)3 44 62 28 28
Germany	Nurnberg	+49 (0)911 323 2600
Italy	Pordenone	+39 (0) 1678 47053
Sweden	Stockholm	+46 (0)20 78 77 50
UK	Newbury	+44 (0)1635 525 542

TRICITY BENDIX SERVICE FORCE

To contact your local Tricity Bendix Service Centre telephone 0990 929929

CHANNEL ISLANDS

GUERNSEY	Guernsey Electricity PO Box 4 Vale , Guernsey Channel Islands
JERSEY	Jersey Electricity Company PO Box 45 Queens Road St Helier Jersey Channel Islands JE4 8NY

SCOTLAND

ABERDEEN (M05)	8 Cornhill Arcade Cornhill Drive Aberdeen AB2 5UT
AUCHTERMUCHY (M03)	33A Burnside Auchtermuchy Fife KY14 7AJ
BLANTYRE (M07)	Unit 5 Block 2 Auchenraith Ind Estate Rosendale Way Blantyre G72 0NJ
DUMFRIES (M01)	93 Irish Street Dumfries Scotland DG1 2PQ
DUNOON (M67)	Briar Hill 7 Hill Street, Dunoon Argyll PA23 7AL
GLASGOW (M04)	20 Cunningham Road Clyde Estate Rutherglen, Glasgow, G73 1PP
INVERNESS (M06)	Unit 3B Smithton Indust. Est. Smithton Inverness IV1 AJ
ISLE OF ARRAN (OWN SALES)	Arran Domestics Unit 4 The Douglas Centre Brodick Isle of Arran KA27 8AJ
ISLE OF BARRA (OWN SALES)	J Zerfah 244 Bruernish Isle of Barra Western Islands HS9 5QY
ISLE OF BUTE (M66)	Walker Engineering Glenmhor Upper Serpentine Road Rothesay Isle of Bute PA20 9EH
ISLE OF LEWIS (M69)	ND Macleod 16 James Street Stornoway Isle of Lewis PA87 2QW
ISLE OF MULL (M68)	Brian Hogg Braeside Raeric Road Tobermory Isle of Mull PA75 6PU
KELSO (M08)	2-8 Wood Market Kelso Borders TD5 7AX
ORKNEY (M65)	Corsie Domestics 7 King Street Kirkwall Orkney KW15
SHETLAND (OWN SALES)	Tait Electronic Systems Ltd. Holmsgarth Road Lerwick Shetland ZE1 0PW
SHETLAND (OWN SALES)	Bolts Shetland Ltd 26 North Road Lerwick Shetland ZE1 0PE
WHALSAY (OWN SALES)	Leask Electrical Harlsdale Symbister, Whalsay Shetland ZE2 9AA

NORTHERN IRELAND

BELFAST (M27)	Owenmore House Kilwee Industrial Estate Upper Dunmury Lane Belfast BT17 0HD

WALES

CARDIFF (M28)	Guardian Industrial Estate Clydesmuir Road Tremorfa, Cardiff CF2 2QS
CLYWD (M14)	Unit 6-7 Coed - Parc Abergele Road Rhuddlan Clwyd Wales LL18 5UG
OSWESTRY (M17)	Plas Funnon Warehouse Middleton Road Oswestry SY11 2PP

NORTH EAST

GATESHEAD (M39)	Unit 356a Dukesway Court Dukesway Team Valley Gateshead NE11 0BH
GRIMSBY (M42)	Unit 2 Cromwell Road Grimsby South Humberside DN31 2BN
HULL (M41)	Unit 1 Boulevard Industrial Estate Hull HU3 4AY
LEEDS (M37)	64-66 Cross Gates Road Leeds LS15 7NN
NEWTON AYCLIFFE (M45)	Unit 16 Gurney Way Aycliffe Ind Estate Newton Aycliffe DL5 6UJ
SHEFFIELD (M38)	Pennine House Roman Ridge Ind. Roman Ridge Road Sheffield S9 1GB

NORTH WEST

BIRKENHEAD (M11)	1 Kelvin Park Dock Road Birkenhead L41 1LT
CARLISLE (M10)	Unit 8 South John Street Carlisle CA2 5AJ
ISLE OF MAN (M64)	South Quay Ind Estate Douglas Isle of Man
LIVERPOOL (M15)	Unit 1 Honeys Green Precinct Honeys Green Lane Liverpool L12 9JH
MANCHESTER (M09)	Unit 30, Oakhill Trading Estate Devonshire Road Worsley Manchester M28 3PT
PRESTON (M13)	Unit 250 Dawson Place Walton Summit Bamber Bridge Preston Lancashire PR5 8AL
STOCKPORT (M16)	Unit 20 Haigh Park Haigh Avenue Stockport SK4 1QR

TRICITY BENDIX SERVICE FORCE

To contact your local Tricity Bendix Service Centre telephone 0990 929929

MIDLANDS

BIRMINGHAM (M18)	66 Birch Road East, Wyrley Road Industrial Estate Witton Birmingham B6 7DB
BOURNE (M44)	Manning Road Ind Estate Pinfold Road Bourne PE10 9HT
BRIDGNORTH (M72)	1 Underhill Street Bridgnorth Salop WV16 4BB
GLOUCESTER (M23)	101 Rycroft Street Gloucester GL1 4NB
HEREFORD (M31)	Unit 3 Bank Buildings Cattle Market Hereford HE4 9HX
HIGHAM FERRERS (M51)	The Old Barn Westfield Terrace Higham Ferrers NN10 8BB
ILKESTON (M43)	Unit 2 Furnace Road Ilkeston DE7 5EP
LEICESTER (M22)	Unit 23-24 Alliance Business Pk Townsend Drive Nuneaton Warwickshire CV11 6RX
LINCOLN (M40)	Unit 8 Stonefield Park Clifton Street Lincoln LN5 8AA
NEWCASTLE UNDER LYME (M12)	18-21 Croft Road Brampton Industrial Estate Newcastle under Lyme Staffordshire ST5 0TW
NUNEATON (M21)	19 Ptarmigan Place Townsend Drive Nuneaton CV11 6RX
REDDITCH (M20)	Heming Road Washford Redditch Worcestershire B98 0DH
TAMWORTH (M19)	Unit 3 Sterling Park Claymore Tamworth B77 5DO
WORCESTER (M73)	Unit 1 Northbrook Close Gregorys Mill Ind Estate Worcester WR3 8BP

LONDON & EAST ANGLIA

CANVEY ISLAND	2-4 Sandhurst Kings Road Canvey Island SS8 0QY
CHELMSFORD (M47)	Hanbury Road Widford Ind Estate Chelmsford Essex CM12 3AE
COLINDALE (M53)	UUnit 14 Capital park Capital Way Colindale London NW9 0EQ
ENFIELD (M49)	284 Alma Road Enfield London EN3 7BB
GRAVESEND (M57)	Unit B4, Imperial Business Estate Gravesend Kent DA11 0DL
HARPENDEN (M46)	Unit 4 Riverside Estate Coldharbour Lane Harpenden AL5 4UN
LETCHWORTH (M50)	16-17 Woodside Ind Est. Works Road Letchworth Herts SG6 1LA
MAIDENHEAD (M60)	Reform Road Maidenhead Berkshire SL6 8BY
MOLESEY (M61)	10 Island Farm Avenue West Molesey Surrey KT8 2UZ
NEWBURY (M24)	PO Box 5627 Newbury Berkshire RG14 5GF
IPSWICH (M48)	Unit 2B Elton Park Business Centre Hadleigh Road Ipswich IP2 0DD
NORWICH (M52)	2b Trafalgar Street Norwich NR1 3HN
SUNBURY (M63)	Unit 1a The Summit Hanworth Road Hanworth Ind Estate Sunbury on Thames TW16 5D
SYDENHAM (M62)	Unit 6 Metro Centre Kangley Bridge Road Sydenham SE26

SOUTH EAST

ASHFORD (M58)	Unit 2 Bridge Road Business Estate Bridge Road Ashford Kent TN2 1BB
FLEET (M59)	Unit 1 Redfields Industrial Estate Church Crookham Fleet Hampshire GU13 0RD
HAYWARDS HEATH (M55)	21-25 Bridge Road Haywards Heath Sussex RH16 1UA
TONBRIDGE (M56)	Unit 30 Deacon Trading Estate Morley Road Tonbridge Kent TN9 1RA

SOUTH WEST

BARNSTAPLE (M30)	P.O. Box 12 Barnstaple North Devon EX31 2YB
BOURNEMOUTH (M26)	63-65 Curzon Road Bournemouth Dorset BH1 4PW
BRIDGEWATER (M35)	6 Hamp Industrial Estate Bridgewater Somerset TA6 3NT
BRISTOL (M25)	11 Eldon Way Eldonwall Trading Bristol Avon BS4 3QQ
EMSWORTH (M33)	266 Main Road Southboure Emsworth PO10 8JL
ISLE OF WIGHT (M34)	Unit 8 Enterprise Court Ryde Business Park Ryde Isle of Wight PO33 1DB
NEWTON ABBOT (M29)	Unit 2 Zealley Industrial Estate Kingsteignton Newton Abbot S. Devon TQ12 3TD
PLYMOUTH (M32)	16 Faraday Mill Cattledown Plymouth PL4 0ST
REDRUTH (M36)	Unit 7D Pool Industrial Estate Wilson Way, Redruth, Cornwall TR15 3QW

TRICITY BENDIX

Better Products. Better Value.

Tricity Bendix, 99 Oakley Road, Luton, Beds LU 4 9QQ

Model No.		Part No.
CIW 800		35.292.460/0

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REGISTERED IN ENGLAND NO. 176547